

DECLARATION OF AWARD



We declare that

Harkey Construction, Inc.

has been independently rated Highest in Quality, passed all of the rating and certification steps and has been awarded the prestigious Diamond Certified award.

In order to earn and maintain this certification the following rating and certification steps must be passed on an ongoing basis:

1. Companies must apply to be certified.
2. A random sample of typically 400 past customers is pulled from all customer files of the applicant company.
3. A telephone survey captures the customer satisfaction score based on quality.
4. The quality score is tabulated. To qualify it must score a very high 88 on a 100 scale.
5. The applicant company's credentials are independently rated (license, insurance, complaint status and credit for contractors).
6. Are the company's practices "customer friendly"? It must stand behind its performance.
7. If quality rating, credential rating and practices qualify, the company is awarded Diamond Certified.
8. The company agrees to adhere to the Diamond Certified Customer Satisfaction Principles.
9. A quarterly customer satisfaction rating is completed.
10. If ever necessary, the company participates in Diamond Certified Mediation.
11. If ever necessary the Diamond Certified Limited Guarantee provides added assurance.
12. The company participates in the elite Diamond Certified Quality Satisfaction Program.

It is declared that

Harkey Construction, Inc.

has been awarded the prestigious Diamond Certified award

Certification Number 0147

A handwritten signature in cursive script, reading 'Guy S. Sherman'.

Guy Sherman
Founder and Vice President of Ratings

A handwritten signature in cursive script, reading 'Jim Stein'.

Jim Stein
Founder and Chief Executive Officer